

University Advancement - System Services

Assignments by type, staff and customer area

Apr-09

Type of Assignment	Staff	Customer	On-going support	Project	Project Status			
End User Reporting and Production system support	Jose La Rosa	Advancement	Production system support (reports, receipts, updates) Phone verification AIM	Implement Raiser's Edge	In progress			
		Alumni				Alumni Participation Annual Fund Campus Call Parent Data	Upgrade Campus Call for PCI compliance	Completed. Monitor in production status.
		Medical Development				Special extracts		
	Erik Mederos	Advancement	End user reporting Report distribution	Implement Raiser's Edge				
Databases and Web	Kiran Yalamanchi	Advancement	AdvanceSys Events extracts and reporting Giving groups reporting Prospect Management reporting Stewardship support ULearn reporting	Implement Raiser's Edge	In progress			
		Advancement				Advancement web AIM Online giving	Implement Raiser's Edge New technologies (SharePoint)	In progress Completed.
		Alumni				Alumni reporting		
Technical Support	Amner Alfaro Eddie Blanco	Advancement	Access (DUR, email, WebView) Blackberry and Pocket PC A/V support for key presentations Desktop computing Hardware/software inventory User lists: VPN, WebView	Implement Raiser's Edge	In progress			
		Alumni				Upgrade Campus Call for PCI compliance	Completed	
		Advancement				Implement Raiser's Edge	In progress	
Project Administration	Percy Garcia	Advancement		Implement Raiser's Edge	In progress			
		Alumni		Upgrade Campus Call for PCI compliance	Completed			