

DID YOU GET THE MESSAGE?

THE UM EMERGENCY NOTIFICATION NETWORK

Last Thursday, October 18, the University of Miami conducted a full-scale test of its Emergency Notification Network (ENN). Thank you for your participation and cooperation in making the test an overall success.

Approximately 110,000 e-mails, text messages, and phone calls (to cell and home phones) were sent out to the University community in one of the first collegiate mass communication system tests to take place in the state of Florida. We are currently analyzing more than 5,000 pages of test data and soliciting feedback through a Web-based ENN post-test survey form. To complete a survey, visit the Emergency Preparedness Web site and click on the "Feedback/Technical Question Form" link.

Had there been a real emergency, the message you received would have identified the type of emergency the University was experiencing and what actions you needed to take to provide for your safety.

If you did not receive an ENN message, it is most likely because your contact information is not registered on myUM or is out of date. Preliminary analysis has revealed that at least 2,000 community members had no contact information registered on myUM, leaving the University with no way to contact them.

Register or update your contact information on myUM now or you will not receive ENN messages in a real emergency. If your contact information was correctly registered on myUM and you did not receive the ENN test message, please contact UM Information Technology by visiting the Emergency Preparedness Web site and clicking on the "Feedback/Technical Question Form" link.

A full explanation of the ENN, frequently asked questions, and step-by-step registration directions are available through the UM Emergency Preparedness Web site.

VISIT THE myUM WEB SITE
www.myum.miami.edu

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www.miami.edu/prepare



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NOTIFICATION NETWORK

UNIVERSITY OF
Miami