Blackboard Login Instructions

Gather your login information

1. Log in to Blackboard with your CaneID. It is the same username and password used by the MyUM system. If this is your first time using your CaneID go to myum.miami.edu, and click the “First Time Using CaneID?” link.

2. If you have a special Blackboard account such as a student account or a guest account, choose the second option and log in with your Blackboard username and password provided by the Bb Help Desk.

Go to Blackboard and login

1. Go to www.miami.edu/blackboard.
2. “I have a valid CaneID and password” is selected. Click the “Continue” button.
3. Enter your CaneID and password.
4. Click the “Login” button.
   - If you are unable to login, and you do not have (or do not remember) your CaneID, click “First time using CaneID?”
   - If you are unable to login, and you have a CaneID, click “Manage your CaneID.” You will be able to reset your password using your security question.
   - If you see a message saying that you do not have a Blackboard account, click the OK button and contact the Blackboard Help Desk as indicated in “Need help?” box on this page.

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Need help?
The Instructional Advancement Center (IAC) has a help desk that supports the Blackboard system.

- Call (305) 284-3949 during normal working hours.
- Send e-mail to the Help Desk blackboardhelp@miami.edu.
- Fill out a Customer Service form by clicking the “Help” icon at the top of any Blackboard page and then the “Create a Blackboard Help Desk Ticket” link.

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